

AusNet Services

Level 32, 2 Southbank Boulevard

Southbank Victoria 3006 Australia

Tel 61 3 9695 6756 Fax 61 3 9695 6295

daryl.kelly@ausnetservices.com.au

www.ausnetservices.com.au

This email and any files transmitted with it may be confidential and are intended solely for the use of the individual or entity to whom they are addressed. Any confidentiality is not waived or lost because this email has been sent to you by mistake. This email may contain personal information of individuals, and be subject to Commonwealth and/or State privacy laws in Australia. This email is also subject to copyright. If you are not the intended recipient, you must not read, print, store, copy, forward or use this email for any reason, in accordance with privacy and copyright laws. If you have received this email in error, please notify the sender by return email, and delete this email from your inbox.

Jennifer
To: Daryl Kelly <daryl.kelly@ausnetservices.com.au>

Tue, Apr 28, 2015 at 12:58 PM

Thankyou for your email Mr Kelly
Just to confirm,the smart meter could not possibly create any high frequency sound that a person/persons can hear?
And that the smart meter can not be of any health risk whatsoever to people?

In short,the meter is not causing any interference to our electrical appliances.Is that correct?
The noises we hear from the roof space happens half hourly,not only when the light switch in lounge is turned on.This could not possibly be caused by the smart meter?

Mr Kelly,can you please answer these remaining questions please.
Thankyou
Mr&Mrs

[Quoted text hidden]

Jennifer
To: Alex

Tue, Apr 28, 2015 at 3:18 PM

[Quoted text hidden]

Daryl Kelly <daryl.kelly@ausnetservices.com.au>
To: Jennifer

Tue, Apr 28, 2015 at 3:57 PM

Good afternoon

Please find the responses below.

Kind regards

Daryl Kelly

Customer Resolution

 cid:image001.png@01CFAA95.3A49AE30

AusNet Services

Level 32, 2 Southbank Boulevard

Southbank Victoria 3006 Australia

Tel 61 3 9695 6756 Fax 61 3 9695 6295

daryl.kelly@ausnetservices.com.au

www.ausnetservices.com.au

From: Jennifer
Sent: Tuesday, 28 April 2015 12:59 PM
To: Daryl Kelly
Subject: Re: Smart meter enquiry

Thankyou for your email Mr Kelly

Just to confirm, the smart meter could not possibly create any high frequency sound that a person/persons can hear? As discussed, a smart meter will not cause noise in your house.

And that the smart meter can not be of any health risk whatsoever to people? The smart meter does not pose any health risks. Please refer to the link from the Dept of Primary industries. <http://www.smartmeters.vic.gov.au/safety>

In short, the meter is not causing any interference to our electrical appliances. Is that correct? Yes.

The noises we hear from the roof space happens half hourly, not only when the light switch in lounge is turned on. This could not possibly be caused by the smart meter? No.

[Quoted text hidden]

[Quoted text hidden]

Jennifer
To: Alex

Tue, Apr 28, 2015 at 4:06 PM

----- Forwarded message -----

From: "Daryl Kelly" <daryl.kelly@ausnetservices.com.au>

[Quoted text hidden]

Jennifer

Tue, Apr 28, 2015 at 4:14 PM

To: Daryl Kelly <daryl.kelly@ausnetservices.com.au>

Thankyou Mr Kelly

I trust you will have no objections of me sharing this information you have provided for the purpose of medical opinion & people that have the same problem re:smart meter safety.

Thankyou for your responses.

Regards

[Quoted text hidden]

Jennifer

Tue, Apr 28, 2015 at 4:18 PM

To: Alex

----- Forwarded message -----

From: "Daryl Kelly" <daryl.kelly@ausnetservices.com.au>

[Quoted text hidden]

Daryl Kelly <daryl.kelly@ausnetservices.com.au>

Wed, Apr 29, 2015 at 8:06 AM

To: Jennifer

You are welcome. Thank you both.

Kind regards

Daryl Kelly

Customer Resolution



AusNet Services

Level 32, 2 Southbank Boulevard

Southbank Victoria 3006 Australia

Tel 61 3 9695 6756 Fax 61 3 9695 6295

daryl.kelly@ausnetservices.com.au

www.ausnetservices.com.au

From: Jennifer

Sent: Tuesday, 28 April 2015 4:15 PM